

Anti-Modern Slavery and Human Trafficking Statement

About iGO4

iGO4 is an insurance intermediary providing personal motor and home insurance products to UK based consumers online and through our contact centres.

As our annual turnover is currently under £36 million, we are not required to make a modern slavery statement under section 54 of the Modern Slavery Act 2015. We are making this voluntary statement as we are fully supportive of the Act and are committed to ethical trading principles. The steps we are already taking to tackle the risk of modern slavery and human trafficking in our business and our supply chains, in co-operation with our trading partners, are set out below.

iGO4's employees in the UK are mainly based at our head office in Peterborough, although a significant number of staff members work from home either on a permanent or hybrid basis. All employees are paid a salary which exceeds the current National Living Wage. iGO4's recruitment policies require all employees to undergo background checking prior to beginning their employment which includes checking their identity and right to work in the UK.

We also engage a number of customer service agents via an outsourcing arrangement with a multi-national outsourcing provider based in Cape Town in South Africa. The arrangement requires the provider to comply with the Modern Slavery Act and undertake a similar levels of employment checks on the South Africa agents as in the UK.

Supply Chain

Our supply chain mainly consists of the following:

- Insurers – insurance products supplied by UK, EU or Gibraltar based partner firms
- Premium finance providers – regulated loan products provided by UK based banking organisations
- Telematics providers – supplying black boxes and related data services from the UK and EU
- IT and data services – supplying virtual, mainly cloud-based services to support our business operations
- Outsourced services – firms that supply teams of people to fulfil specialist roles complementary to iGO4's insurance intermediary activities, mostly UK based and South Africa as mentioned above
- Infrastructure services – to support the upkeep of our premises and infrastructure.

Due diligence & monitoring

iGO4 has an ethical approach to sourcing and appointing its supply chain partners and suppliers and will not appoint any firm or individual not able to demonstrate a like-minded approach. We conduct Due Diligence enquiries on prospective partners and suppliers, using a risk-based approach, seeking confirmation of their own approach to ethical matters, including issues of Modern Slavery, this approach

being backed up with regular monitoring activities. We review suppliers' Modern Slavery Statements where available as well as the steps they have taken to progress compliance over time.

Where appropriate, we include specific anti-slavery and human trafficking provisions and/or requirements relating to background checking of employees in our contracts with suppliers and partners.

We also take account of each partner firm's reputation and would challenge were we to learn of any inappropriate practices through alternative sources.

Our commitment to ethical working and trading

We are committed to ethical trading principles and to operating our business and acquiring goods and services without harm to others. To ensure a high level of understanding of the risks of modern slavery and human trafficking in our business and supply chains we provide regular compliance training to relevant staff.

Enhanced supply chain mapping across categories where there is a higher risk of the occurrence of modern slavery will be undertaken throughout the course of 2022.

This voluntary slavery and human trafficking statement is made in connection with section 54(1) of the Modern Slavery Act 2015, for the financial year ending 31 December 2021. It was approved by a committee of the board on 19 January 2022.



Matt Munro

CEO

iGO4 Ltd